



# Accessibility conformance report

## itsme<sup>®</sup> app - Android

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| Report date             | 25/06/2025   |
| Product description     | itsme <sup>®</sup> app Android   |
| Contact information     |  |
| Standards               | EN 301 549. (includes WCAG 2.1 A + AA)   |
| Evaluation methods used | All tests were done on the Android E2E app version 4.17.1  |
| Criteria                | <ul style="list-style-type: none"><li>• <b>N/A:</b> this criterium is not applicable to the app</li><li>• <b>Supports:</b> the tested flows on the app all passed this criterium</li><li>• <b>Not supported:</b> the tested flows on the app did not pass this criterium</li></ul> |

## Test results

|   |                 |
|---|-----------------|
| 5.2 Activation of accessibility features                        | <b>N/A</b>      |
| 5.3 Biometrics  | <b>Supports</b> |
| 5.4 Preservation of accessibility information during conversion | <b>N/A</b>      |
| 5.5.1 Means of operation  | <b>N/A</b>      |
| 5.5.2 Operable parts discernibility                             | <b>N/A</b>      |

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|---|------------|
| 5.6.1 Tactile or auditory status                                      | <b>N/A</b> |
| 5.6.2 Visual status   | <b>N/A</b> |
| 5.7 Key repeat  | <b>N/A</b> |
| 5.8 Double-strike key acceptance                                      | <b>N/A</b> |
| 5.9 Simultaneous user actions   | <b>N/A</b> |
| 6.1 Audio bandwidth for speech  | <b>N/A</b> |
| 6.2.1.1 RTT communication   | <b>N/A</b> |
| 6.2.1.2 Concurrent voice and text                                     | <b>N/A</b> |
| 6.2.2.1 Visually distinguishable display                              | <b>N/A</b> |
| 6.2.2.2 Programmatically determinable send and receive direction      | <b>N/A</b> |
| 6.2.2.3 Speaker identification  | <b>N/A</b> |
| 6.2.2.4 Visual indicator of Audio with RTT                            | <b>N/A</b> |
| 6.2.3 Interoperability  | <b>N/A</b> |
| 6.2.4 RTT responsiveness  | <b>N/A</b> |
| 6.3 Caller ID   | <b>N/A</b> |
| 6.4 Alternatives to voice-based services                              | <b>N/A</b> |
| 6.5.2 Resolution  | <b>N/A</b> |
| 6.5.3 Frame rate  | <b>N/A</b> |
| 6.5.4 Synchronization between audio and video                         | <b>N/A</b> |
| 6.5.5 Visual indicator of audio with video                            | <b>N/A</b> |
| 6.5.6 Speaker identification with video (sign language) communication | <b>N/A</b> |
| 7.1.1 Captioning playback   | <b>N/A</b> |

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| 7.1.2 Captioning synchronization                               | <b>N/A</b>           |
| 7.1.3 Preservation of captioning                               | <b>N/A</b>           |
| 7.1.4 Captions characteristics                                 | <b>N/A</b>           |
| 7.1.5 Spoken subtitles   | <b>N/A</b>           |
| 7.2.1 Audio description playback                               | <b>N/A</b>           |
| 7.2.2 Audio description synchronization                        | <b>N/A</b>           |
| 7.2.3 Preservation of audio description                        | <b>N/A</b>           |
| 7.3 User controls for captions and audio description           | <b>N/A</b>           |
| 11.1.1.1 Non-text content                                      | <b>Supports</b>      |
| 11.1.2.1 Audio-only and video-only (pre-recorded)              | <b>N/A</b>           |
| 11.1.2.2 Captions (pre-recorded)                               | <b>N/A</b>           |
| 11.1.2.3 Audio description or media alternative (pre-recorded) | <b>N/A</b>           |
| 11.1.2.5 Audio description (pre-recorded)                      | <b>N/A</b>           |
| 11.1.3.1 Info and relationships                                | <b>Supports</b>      |
| 11.1.3.2 Meaningful sequence                                   | <b>Supports</b>      |
| 11.1.3.3 Sensory characteristics                               | <b>Supports</b>      |
| 11.1.3.4 Orientation   | <b>Not supported</b> |
| 11.1.3.5 Identify input purpose                                | <b>Supports</b>      |
| 11.1.4.1 Use of colour   | <b>Supports</b>      |
| 11.1.4.2 Audio control   | <b>Supports</b>      |
| 11.1.4.3 Contrast (minimum)                                    | <b>Supports</b>      |
| 11.1.4.4 Resize text   | <b>Supports</b>      |
| 11.1.4.5 Images of text  | <b>Supports</b>      |

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| 11.1.4.10 Reflow                                   | <b>Supports</b>      |
| 11.1.4.11 Non-text contrast                        | <b>Supports</b>      |
| 11.1.4.12 Text spacing                             | <b>N/A</b>           |
| 11.1.4.13 Content on hover or focus                | <b>N/A</b>           |
| 11.2.1.1 Keyboard                                  | <b>Supports</b>      |
| 11.2.1.2 No keyboard trap                          | <b>Supports</b>      |
| 11.2.1.4 Character key shortcuts                   | <b>Supports</b>      |
| 11.2.2.1 Timing adjustable                         | <b>Supports</b>      |
| 11.2.2.2 Pause, stop, hide                         | <b>N/A</b>           |
| 11.2.3.1 Three flashes or below threshold          | <b>Supports</b>      |
| 11.2.4.3 Focus Order                               | <b>Supports</b>      |
| 11.2.4.4 Link purpose (in context)                 | <b>Supports</b>      |
| 11.2.4.6 Headings and labels                       | <b>Supports</b>      |
| 11.2.4.7 Focus visible                             | <b>Not supported</b> |
| 11.2.5.1 Pointer gestures                          | <b>Supports</b>      |
| 11.2.5.2 Pointer cancellation                      | <b>Supports</b>      |
| 11.2.5.3 Label in name                             | <b>Supports</b>      |
| 11.2.5.4 Motion actuation                          | <b>N/A</b>           |
| 11.3.1.1 Language of software                      | <b>Supports</b>      |
| 11.3.2.1 On focus                                  | <b>Supports</b>      |
| 11.3.2.2 On input                                  | <b>Supports</b>      |
| 11.3.3.1 Error identification                      | <b>Not supported</b> |
| 11.3.3.2 Labels or instructions                    | <b>Supports</b>      |
| 11.3.3.3 Error suggestion                          | <b>Supports</b>      |
| 11.3.3.4 Error prevention (legal, financial, data) | <b>N/A</b>           |

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| 11.4.1.1 Parsing  | <b>N/A</b>           |
| 11.4.1.2 Name, role, value  | <b>Supports</b>      |
| 11.4.1.3 Status messages  | <b>Supports</b>      |
| 11.5.2.3 Use of accessibility services                              | <b>Supports</b>      |
| 11.5.2.5 Object information   | <b>Not supported</b> |
| 11.5.2.6 Row, column, and headers                                   | <b>N/A</b>           |
| 11.5.2.7 Values   | <b>N/A</b>           |
| 11.5.2.8 Label relationships  | <b>Supports</b>      |
| 11.5.2.9 Parent-child relationships                                 | <b>Supports</b>      |
| 11.5.2.10 Text  | <b>Supports</b>      |
| 11.5.2.11 List of available actions                                 | <b>Supports</b>      |
| 11.5.2.12 Execution of available actions                            | <b>Supports</b>      |
| 11.5.2.13 Tracking of focus and selection attributes                | <b>Supports</b>      |
| 11.5.2.14 Modification of focus and selection attributes            | <b>Supports</b>      |
| 11.5.2.15 Change notification                                       | <b>Supports</b>      |
| 11.5.2.16 Modifications of states and properties                    | <b>Supports</b>      |
| 11.5.2.17 Modifications of values and text                          | <b>Supports</b>      |
| 11.6.2 No disruption of accessibility features                      | <b>Supports</b>      |
| 11.7 User preferences   | <b>Supports</b>      |
| 11.8.1 Content technology   | <b>N/A</b>           |
| 11.8.2 Accessible content creation                                  | <b>N/A</b>           |
| 11.8.3 Preservation of accessibility information in transformations | <b>N/A</b>           |

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| 11.8.4 Repair assistance                                       | <b>N/A</b>           |
| 11.8.5 Templates   | <b>N/A</b>           |
| 12.1.1 Accessibility and compatibility features                | <b>N/A</b>           |
| 12.1.2 Accessible documentation                                | <b>N/A</b>           |
| 12.2.2 Information on accessibility and compatibility features | <b>N/A</b>           |
| 12.2.3 Effective communication                                 | <b>Not supported</b> |
| 12.2.4 Accessible documentation (from support)                 | <b>N/A</b>           |