



Functional Analyst Mobile App

Do you want to be a driving force behind the company that is **innovating the way we handle digital identity**, in Belgium and throughout Europe? Would you like to be part of a **talented team** that is determined to make a **positive impact** on society? Then keep on reading, you'll probably like what you'll see.

We are itsme®, one of Europe's fastest growing tech scale-ups, counting 50 team members and growing. Our mission: providing a state-of-the-art digital identity solution to all people, enabling them to move their interactions to the digital space. Now, only five years after being founded, **6.7 million citizens use the itsme app**, to **identify** themselves, **confirm transactions** and **sign documents** online. Started in Belgium, we have recently launched the itsme® app in **The Netherlands** and soon we'll be active in **Luxembourg**.

As our Functional Analyst Mobile app, you'll play a **crucial role in the further development** of an app that has a **massive & growing userbase** and a significant **impact** on the people in our society.

What your job looks like

- You will be end-to-end responsible for getting a deep insight in the business needs, and translating these needs into user stories, process flows and data models for our mobile developers (iOS and Android). You'll play a key role in the whole process, from initial analysis to post-implementation checks.
- To this end, you define acceptance criteria together with the Product Owner the Mobile Architect and other business stakeholders.
- You analyse interdependencies between functional and non-functional requirements.
- Together with the architects you make project estimates and identify the impact of the different stories on our IT infrastructure.
- You support internal and external stakeholders during their testing phase. You analyse the reported issues and you identify bugs, issues and change requests
- You can continuously take initiatives to improve the way we work and we collaborate

What we are looking for

- You have at least a Bachelor's degree in Computer Science, Information Technology, or an equivalent experience. You complement this with a solid experience in analysis in a complex tech environment.
- You know your way around the Agile methodology.
- What makes you get up in the morning is gaining a comprehensive view on user stories and translating that into an simple and elegantly designed solution.
- As you probably will have guessed by now, we are an environment where security and data privacy is of utmost importance. Do you feel up for the challenge to make the right choices in that environment? Good. You have experience in a similar environment? Even better!
- Constantly thinking from the point of view of the user, and constantly taking initiative to improve stuff is your second nature.
- You are able to plan, manage and coordinate multiple tasks simultaneously.
- You are a team player who can communicate super clearly, both to technical and non-technical people.
- You are fluent in English (Dutch and/or French is a plus)

What we offer

- Being welcomed by an **informal, enthusiastic and ambitious team** that is **revolutionizing how we safely manage our digital identity**, in Belgium & beyond.
- Offices at walking distance from **Brussels Central Station**, the possibility to work **remotely 3 days a week**.
- Of course a contract of indefinite duration, with an **attractive compensation package**.
- An environment where we care a lot about our **core values**:
 - **Integrity**: being fair, honest & transparent so that we can be trusted.
 - **Inclusiveness**: being an open environment in which all team members' opinions are taken into account.
 - **Innovation**: building future-proof solutions by finding new ideas and methods to solve problems.



Now it's your turn!

If you have what it takes, send your CV and motivation letter to career@itsme-ID.com.