



Business Intelligence Analyst

Do you want to be part of a company that is **innovating the way we handle digital identity**, on a major scale in Belgium and throughout Europe? Do you want to be at the core of our company, fully **responsible for all things BI**? Do you feel like being part of a talented team that's eager to make a **positive impact on society**, safeguarding people's digital identity? Then we might have just the job for you!

We are itsme®, founded in 2017 with a clear mission: to provide a state-of-the-art and best-in-class digital identity solution to people, enabling them to move all their interactions to the digital space. Now, only five years later, **6.6 million citizens use the itsme app**, to **identify themselves, confirm transactions and sign documents** online. Started in Belgium, we have recently launched the itsme® app in **The Netherlands** and soon we'll be active in **Luxembourg**.

As our BI Analyst, you will be **responsible for all Business Intelligence processes and initiatives within Itsme**. You'll get to join us on our journey to make civilians' and companies' digital identity solutions safe and easy to use. With 6.6 million users, having rock-solid, data-based insights that we can count on, is **vital to the success of our company**.

What your job looks like

- You make **data analyses** and translate them into **actionable insights**. You get to sink your teeth into all domains of the company: sales, marketing, operations, customer success, ...
- You develop **reports** that are just what the business needs, both for internal (e.g. invoicing and sales performance) and external purposes (e.g. customer reports).
- Together with the infrastructure and DevOps team, you maintain the **data lake / warehouse infrastructure** and you support the further **automation of the data pipeline and reporting processes**, to futureproof our rapidly scaling company.
- You work closely with the different teams in the company, and with external (inter)national stakeholders to **further build our data organization**.
- You work with each **business unit** to build reports that will enable them to **handle their data needs autonomously**.
- You'll **report** directly to our **Chief Growth & Financial Officer** and, as itsme scales, you'll get loads of opportunities to take more and **more responsibility** and to **grow your Business Intelligence career**.

What we offer

- Being welcomed by an **informal, enthusiastic and ambitious team** that is **revolutionizing how we safely manage our digital identity**, in Belgium & beyond.
- Exciting **career growth** opportunities in a fast-moving scale-up.
Offices at walking distance from **Brussels Central Station** and the possibility to work **remotely 3 days a week**.
- Of course a contract of indefinite duration, with an **attractive compensation package**.

Are you the BI hero we are looking for?

- You perform on a **Master's degree level** and you have **at least 3 years of experience** in a similar role.
- You have some serious skills in **data processing** (e.g. Mediation, Rating, Billing, Azure Data Factory), **mining** (using MySQL/T-SQL, etc) and **data modelling**.
- You know your way around **data lakes/warehouses**, ideally using the Microsoft stack
- **Reporting tools** such as Power BI are your playground (alternatively Tableau, Atlassian Dashboards, Grafana, etc.)
- You get your kick out of **process efficiency, automation and taking the lead for the BI domain** within itsme.
- You can **manage multiple projects** in a structured and result-focused way, communicating effectively with all the people involved.
- You have affinity with environments where **security and data privacy** are of utmost importance and you have an interest in getting to know the world of Digital Identity and Signatures.
- You thrive in a **fast-growing and rapidly evolving** environment.
- You are fluent in **English**. Good knowledge of Dutch or French is a plus.

Your turn now!

Sounds like something for you? Then we'd love to get to know you!

Send your CV and motivation letter to [this mail address which might look a bit weird but is safe to use](#); it will get your application directly to the right contact person within our Talent Team. We'll get back to you within a week.