



Digital Program Manager

Do you want to be part of an ambitious and enthusiastic team in a fast-moving scale-up environment? Are you looking for a challenging context where you will get the chance to develop your talents? Are you eager to accelerate your career as a **Digital Program Manager** in a fast-growing regtech company?

Well, let us introduce itsme® / Belgian Mobile ID, founded in 2017 with a clear mission: provide a state-of-the-art and best-in-class digital identity solution to individuals, enabling them to move all their interactions to the digital space. Now, only five years later, 6.4 million citizens use the itsme® app, to identify themselves, confirm transactions and sign documents online. We are also ready for a new challenge: launching the itsme® app in The Netherlands.

We are looking for a **Digital Program Manager** whose mission it will be to help us grow and position our product within the emerging 'data-sharing' ecosystem. In our digital society, trust is determined through digital identity. Digital identities are becoming the foundation of our rapidly evolving technology-based, data-driven economy, and society. Fundamentally, the world of digital identity is changing, broadening its focus from ID data (as referred to on official ID documents) to all other (verified) data attributes (e.g. drivers license, blood type, professional role,...) that can be of value in the identification process of a specific user.

To support this providing full transparency to the end-user on the data being shared and with whom, a whole new data sharing ecosystem must be elaborated. Aiming to link data sources, data-consumers and citizens by leveraging the digital identity. Our ambition is to enable secure and seamless interactions between the different stakeholders involved positioning itsme® as the connector to process a.o. the consent management.

What your job looks like

- Assist in the translation of the company strategy into a comprehensive project roadmap, incl. a clear prioritization based on customer needs, business potential and legal/compliance requirements
- For your own portfolio of programs or projects
 - Define the relevant governance and identify the key stakeholders (internal & external)
 - Ensure, together with the product managers, that implementation is proceeding according to scope, schedule and budget and that the final delivery is in line with our quality standards
 - Provide status reporting regarding project milestones, deliverables, dependencies, risks and issues
 - Coordinate internal resources as well as third parties/vendors for the flawless execution of projects
 - Define the project scope and objectives, incl. business case, detailed deliverables / milestones and preferred technical set-up
 - Throughout the entire project definition & delivery process, align with key stakeholders to create buy-in and facilitate decision making
- Accompany the development teams in their trajectory to gradually implement a more agile way of working
- Demonstrate a functional acumen to support how solutions will address Belgian Mobile ID's goals while maintaining alignment with industry best practices

What we are looking for

- A master's degree or equivalent experience
- Demonstrated (prefer 5+ years) ability in a program management role or similar management consulting experience
- You are familiar with the agile way of working and you understand interdependencies between customer/business needs, operations, and technology (previous experience as journey/epic owner, scrum master of product owner is a plus)
- You are familiar with environments where security and data privacy is of utmost importance
- You have an analytical mindset and excellent problem-solving skills
- You pro-actively come up with improvements or new ideas, you always put the customer first
- You are able to plan, manage and coordinate multiple tasks simultaneously
- You have excellent client-facing and internal communication skills
- You are a team player who shares his/her knowledge and enjoys celebrating joint achievements, but you can also work autonomously
- You are fluent in English (Dutch and/or French is a plus)

What we offer

- A fun, enthusiastic and ambitious team



- A fast-moving scale-up environment where you can develop and grow
- Offices in Brussels, combined with flexibility in terms of remote working
- A fixed contract, with an attractive compensation package

Now it's your turn!

If you have what it takes, send your CV and motivation letter to career@itsme-ID.com.