



Business Intelligence Manager

Do you want to be part of an ambitious and enthusiastic team in a fast-moving scale-up environment? Are you looking for a challenging context where you will get the chance to have a long-lasting impact? Are you eager to accelerate your career as a **Business Intelligence Manager** in a fast-growing regtech company?

Well, let us introduce itsme® / Belgian Mobile ID, founded in 2017 with a clear mission: provide a state-of-the-art and best-in-class digital identity solution to individuals, enabling them to move all their interactions to the digital space. Now, only five years later, 6.4 million citizens use the itsme® app, to identify themselves, confirm transactions and sign documents online. We are also ready for a new challenge: launching the itsme® app in The Netherlands.

If you are thrilled about shaping and running the Business Intelligence organization at itsme®, we would like to meet you. Did you already play a pivotal role in creating a data environment where accurate data is readily available to make the best business decisions and report to stakeholders? In doing so, you always care for data privacy? Then you will want to join our dynamic team and be a key element in the further growth of our company.

What your job looks like

- Design and implement the end-to-end data model that is required to ensure that the data sources can serve to meet the BI needs from internal and external stakeholders. You will therefore work in close collaboration with the different teams.
- Set up and maintain the appropriate applications needed in terms of data warehouse and reporting infrastructure, ready to scale to international levels. In doing so, you will also be supported by the infrastructure team.
- Process data and set up reports to provide historical, current and predictive views of our activities, across multiple domains (from business to operations). Empower each business unit as much as possible to handle their data needs autonomously.
- Carry out data and market analyses and translating them into actionable insights, both for internal usage as for partner communication (internal dashboarding, customer service reports).
- Ensure the appropriate data governance at all times, committed to ensure maximum data security and data privacy.

What we are looking for

- You have a Master's degree and minimum 5 years of experience in a similar role
- You have proven skills in data processing (e.g. Mediation, Rating, Billing, Azure Data Factory), mining (using MySQL/T-SQL, etc) and data modelling
- You have experience managing data warehouses and reporting infrastructure (such as Power BI, Tableau, Atlassian Dashboards, Grafana, excel, etc.)
- You ideally have experience with the setup of systems that process large amounts of real time data
- You have an analytical mindset and excellent problem-solving skills with the ability to translate business needs into data solutions
- You are happy to plan, manage and coordinate multiple projects simultaneously
- You are familiar with environments where security and data privacy are of utmost importance and you have an interest in getting to know the world of Digital Identity and Signatures
- You stay on top of the latest business intelligence and reporting best practices
- You thrive in a dynamic and fast-growing environment, where you share your knowledge and pro-actively look for solutions and come up with improvements or new ideas.
- You are a team player who enjoys celebrating joint achievements, but you can also work autonomously
- You are fluent in English. Good knowledge of Dutch or French is a plus.

What we offer

- A fun, enthusiastic and ambitious team
- A fast-moving scale-up environment where you can develop and grow
- Offices in Brussels (2 days/week presence required) combined with flexibility in terms of remote working
- A fixed contract, with an attractive compensation package

Now it's your turn!

If you have what it takes, send your CV and motivation letter to career@itsme-ID.com.